



Your Rights When You Apply for Waiver Services

These are some of your rights when you apply for the Aging Waiver, Attendant Care Waiver, COMMCARE Waiver, Independence Waiver or OBRA Waiver:

- The right to have all information you give us kept private, except for the information you permit us to share to find out if you qualify for services.
- The right to receive a decision on whether you qualify for waiver services within **90 days** of the date you apply. We try to give you a decision sooner. If you do not get a decision within 90 days, you can ask for a fair hearing. Use the "Request for a Fair Hearing Form."
- The right to get a written "Eligibility Determination" notice. The notice says whether you qualify for waiver services. If the notice says you do not qualify, and you disagree with our decision, you can ask for a fair appeal hearing. Use the form that comes with the notice.
- The right to have a lawyer or other person represent you at a fair hearing. The "Eligibility Determination" notice tells you how to get legal help.



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Call us toll free at
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(TTY: 1-877-824-9346)



Send a fax to
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